



Commercial Services

Making commercial sense

Over half of the Top 50 commercial conveyancing practices in the country rely on our commercial services.

That's because we've developed our services to take into consideration the particular issues that commercial clients are concerned with. These are just some of the ways that our commercial service can help you:

Enhanced insurance terms

TM's commercial terms and conditions were written after careful consultation with our customers. They address:

- Third party data providers
- Client definition includes any reliant party
- Professional indemnity cover
- Web site operations.

Tailored mapping

Mapping facilities take into account the size and issues relevant to the location of land and larger, more complex commercial properties.

Commercial helpdesk

The dedicated commercial helpdesk gives you access to expert assistance from experienced staff that are always ready to help you.

Managed Services

Take advantage of the TM Managed Service when faced with a commercial portfolio:

- Turn a sunk cost into a disbursement
- Minimise the increased workload
- Increase your department efficiencies.

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Customer focused. Technology driven

Commercial Energy Performance Certificate

Because your client needs a commercial Energy Performance Certificate (EPC) whether they are selling, letting, building or modifying a commercial property over 2500 sqm, we have made the process as simple as possible.

Our commercial EPC is provided by Argyll Environmental and is available for any commercial property in England or Wales:

- No restrictions on building size or complexity
- Large network of consultants, ensuring local expertise and fast turnaround
- Average turnaround 10-15 days
- £10m PI cover per report
- Portfolio service available.

Argyll Environmental consultancy

Bespoke due diligence services provided by Argyll Environmental covering all aspects of risk management:

- Comprehensive environmental consultancy
- Fully interpreted desktop reports
- High detailed maps
- Out of hours service
- £10m PI for each report.

Training and support

Implementing a new IT application can be both disruptive to end users and time consuming for the project owners. TM's account managers have devised a staged roll out programme that can be tailored to your needs.

Trainers Our professional IT trainers have detailed knowledge of conveyancing practices and processes and have developed training courses to address relevant issues.

Every training session is customised to reflect the area of conveyancing and technical competence of the users involved.

Helpdesk Based at our head office and available from 8am to 6pm, the Helpdesk team work hard to provide an excellent service to our customers. Whether you need general assistance or have an urgent request, we will support you and proactively manage as much on your behalf as possible to reduce the impact on your daily workload.

www.tmggroup.co.uk

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